

# Terms of Use

**Last Updated:** 10/31/2025

## 1. Acceptance of Terms

By providing your mobile number and opting in to receive text messages from **Duitsman Plumbing, Heating & Air Conditioning**, you agree to these Terms of Use and our Privacy Policy. These terms govern your use of our messaging services, including appointment reminders, service updates, and promotional offers related to our plumbing and heating services.

## 2. Message Program Description

**Duitsman Plumbing, Heating & Air Conditioning** may send you text messages related to:

- Appointment confirmations, reminders, and updates
- Service notifications or emergency alerts
- Estimates, invoices, and payment reminders
- Occasional promotions or special offers

Message frequency may vary. Message and data rates may apply depending on your mobile carrier plan.

## 3. Opt-In Consent

By opting in (e.g., through our website form, over the phone, or in person), you consent to receive text messages from **Duitsman Plumbing, Heating & Air Conditioning** at the phone number you provided. You represent that you are the account holder or authorized user of the phone number you provide.


## 4. Opt-Out Instructions

You may opt out of receiving text messages at any time by replying **STOP** to any message. After you send **STOP**, you will receive one final confirmation message stating that you have been unsubscribed.

If you wish to rejoin our messaging program, you may text **START** at any time.

## 5. Help and Support

For help, reply **HELP** to any message or contact us directly at:

 **712-362-3776**

 **duitsmanph@yahoo.com**

## 6. Message Delivery

Delivery of messages may be subject to delays or failures caused by your mobile carrier or other factors outside our control. **Duitsman Plumbing, Heating & Air Conditioning** is not responsible for undelivered or delayed messages.

## **7. Eligibility**

You must be at least 18 years old or have the consent of a parent or guardian to use our messaging services.

## **8. Privacy**

Your information will be handled in accordance with our [Privacy Policy](#), which explains how we collect, use, and protect your personal data.

## **9. Changes to Terms**

We may update or modify these Terms of Use at any time. Continued participation in our text messaging program after any updates constitutes your acceptance of the new terms.

## **10. Contact Information**

**Duitsman Plumbing, Heating & Air Conditioning**

**Address:** 8 South 5<sup>th</sup> Street, Estherville IA 51334

**Phone:** (712) 362-3776

**Email:** [duitsmanph@yahoo.com](mailto:duitsmanph@yahoo.com)

**Website:** [www.ddph.net](http://www.ddph.net)